

Oxygen Generator Safety and Service Request

POM-OG-001 | Operations | Intended for: Operator

Do not service from a generic guide

Safety devices, alarms, filters, compressors and service intervals vary by model. Use the manual that matches the generator nameplate and serial number.

Stop and request support if

- Oxygen purity, flow or pressure falls outside the approved operating range
- An alarm, overheating, unusual noise, burning smell or repeated shutdown occurs
- Water reaches the oxygen tubing or generator outlet
- The unit is exposed to flooding, impact, fire, oil or chemical contamination
- The air intake or exhaust is blocked
- A pressure vessel, compressor or electrical component requires repair

Information to send Puroxi

- Clear nameplate and serial-number photographs
- Display readings, alarm codes and operating hours
- Measured oxygen purity, flow and outlet pressure, including the instrument used
- Ambient temperature and photographs of ventilation and clearances
- Video or audio of the fault when safe to collect
- Date of last filter and service work
- Downstream equipment, tubing length and any recent changes

Operator limits

- Perform only routine checks and filter work authorized in the correct manual.
- Isolate electrical power and depressurize before approved maintenance.
- Do not bypass alarms, interlocks or pressure protection.
- Do not apply oil, grease or non-approved parts to oxygen service.

Contact Puroxi for the current model-specific manual before service. This document is a public request and safety sheet, not a repair manual.